



## EXTERNAL JOB POSTING

**Job Title:** Youth Outreach Worker (YOW)    **Job Posting:** # 987  
**Program:** YOW Team Brantford    **Effective Date:** ASAP  
**Posting Date:** July 20th, 2018    **Posting Closing:** August 3<sup>rd</sup>, 2018 @4PM  
**Status:** full-time; permanent; union  
**Location:** Mobile in the Community, Brantford, Paris, Six Nations

**Note:** Please note that this position requires lifting up to 15lbs, bending, and mobility/walking outside in the elements.

**PURPOSE:** The Youth Outreach Worker Program supports at-risk and high-risk youth and their families to better navigate and connect with services and pro-social opportunities in their communities to improve youth outcomes. This position provides a range of outreach services to youth participants and their families to support at-risk youth to make healthy life choices. This mobile position is responsible for community outreach, prevention and intervention with at-risk youth ages 12-21 and building neighbourhood and community capacity to engage and serve youth better working alongside an Enhanced Youth Outreach Worker to form seamless support to youth.

### DUTIES:

1. Reach out and engage at-risk youth in accordance with the Stages of Change intervention model adapted for the Youth Outreach Worker Program.
2. Support youth to connect with programs, services and opportunities for healthy development by:
  - a. Helping youth to identify their needs, goals, aspirations, skills and abilities as well as barriers to accessing services.
  - b. Providing youth with general information, contacts, referrals and support as needed to build assets and address needs (e.g., housing, employment, education, health care and recreation; social and emotional issues).
3. Engage parents and family members through self-referrals, parent groups, faith communities, etc., and provide information on parenting and other supports and services available to youth and families.
4. Maintain collaborative working relationships with Enhanced Youth Outreach Worker and other professionals within and outside of the organization.
5. Work with youth, parents and family members, schools, police and youth service providers to advocate for and improve access to programs, services and opportunities for youth.

6. In collaboration with Manager, Youth Services and YOW team:
  - a. Develop a composite picture of neighbourhood demographics and build maps of services, programs and community assets available in the local community.
  - b. Promote community awareness of the Youth Outreach Worker Program and maintain a recognizable community presence.
  - c. Build partnerships with community agencies, businesses and informal community groups to offer programs that engage youth to develop their knowledge, skills and interests (e.g., arts and culture, volunteering, civic engagement, recreation, life skills).
  - d. Identify emerging issues, service gaps and opportunities for action to build community capacity.
  - e. Identify staff development/training needs and participate in staff development/training programs as required.
7. Enter and maintain accurate and complete service data in the Outreach Record each shift.
8. Maintain professional and evidence-based standards of practice in accordance with the Stages of Change intervention model, a positive youth development framework and relevant legislation (e.g. Child and Family Services Act, Youth Criminal Justice Act), etc.
9. Carry out other duties as assigned as part of the provincial Youth Outreach Worker Program.

#### **QUALIFICATIONS:**

1. Child and Youth Worker, Social Service Worker Diploma or equivalent and three years of related experience working with at risk youth;
2. Knowledge of and sensitivity to the life experiences and diverse needs, identities and cultural backgrounds of at-risk youth in underserved communities;
3. Knowledge of the community, including Six Nations and Paris, and knowledge of local program and services for youth and local youth populations;
4. A clear understanding of Indigenous culture and history, with particular emphasis on intergenerational trauma, Indigenous youth and family engagement and community outreach
5. Skills in engaging and developing rapport with youth;
6. Demonstrated ability to work independently and as part of a team;
7. Demonstrated ability to work co-operatively and negotiate effectively with a range of community groups and service providers across sectors;
8. Community development experience;
9. Knowledge and skill in planning and delivering group programs and workshops;
10. Ability to work flexible hours including evenings and weekends

#### **Competencies**

**Customer Service**

1. Builds constructive relationships characterized by a high level of acceptance, cooperation and mutual respect;
2. Helps to create and contributes to a work environment that embraces and appreciates Diversity;
3. Values and respects the internal and external customers to the organization.

**Accountability**

1. Takes personal responsibility for the quality and timeliness of their work, and team work;
2. Believes, respects and adheres to the vision, mission and values of Wesley.

**Commitment**

1. Demonstrates an understanding of Wesley's Mission, Vision and Values through service delivery approach;
2. Acts with integrity;
3. Demonstrates a knowledge of the code of ethics of working in social services;
4. Adapts to changing program requirements, conditions and work responsibilities.

Please send resumes to: [hr@wesley.ca](mailto:hr@wesley.ca)

Wesley is an equal opportunity employer. We encourage applications from all qualified applicants. Only candidates selected for an interview will be contacted. No phone calls, please. More information about Wesley can be found on our website at [www.wesley.ca](http://www.wesley.ca). Job applicants requiring accommodation to participate in the hiring process should contact the Human Resources Department at [hr@wesley.ca](mailto:hr@wesley.ca).