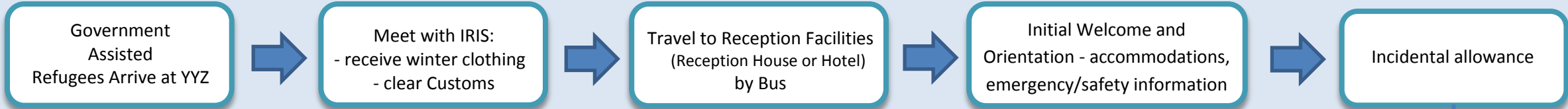


# Syrian Refugee Movement to Hamilton and Area

PHASE 1: Initial Reception (6 weeks)



- Resettlement Assistance Program Services**
- Provincial Health Coverage (OHIP) and Interim Federal Health (IFH) activated immediately upon arrival
  - Form filling – apply for Canada Child Tax Benefit, GST, Social Insurance Number, etc., and completes Statement of Income for taxes, Authorization forms
  - Finalization of Landing & Application for Permanent Residence
  - Open bank accounts and set up direct deposit
  - First language orientation – e.g. life in Canada, housing, financial information
  - Language Assessments scheduled for all family members

Primary Health Care Screening – Urban Core

- If sick transfer to local hospital

Intro to Mental Health and Well-being

Dental Screening (possibly)

Secure Permanent Rental Housing

- Basic household and furniture package provided
- Set up utilities, i.e. hydro, water, etc.

Referrals - Once housing has been obtained

- Referrals to schools, LINC, Early Learning programs in the community

PHASE 2: Settlement (up to 18 mos)

**Children (Birth – 5 years)**

Families participate in Early Learning Programs etc.

Referral (where appropriate) to targeted programming

**School-age (6-18 years)**

Children registered in Schools

Referral (where appropriate) to targeted programming (e.g. youth)

**Adults (19 years and older)**

Adults access LINC classes and/or Continuing Education

Orientation – to Ontario, the local community, local resources, etc.

Adults/Families matched with Settlement Mentors (as required)

Job ready adults – receive pre-employment services

**High Needs Refugees**

Ensure referral/linkage to appropriate supports and resources (e.g. disabilities)

Intensive Case Management for up to 18 months post arrival to provide targeted supports

Accompaniments and Home Visits

Case conference with government institutions, health authorities, etc.