



Support, every step of the way

EXTERNAL JOB POSTING

Job Title: Health and Wellness Specialist

Program: Client Support Services

Posting Date: March 6, 2018

Status: Full-time; Permanent; Union

Job Posting #: 924

Effective Date: April 1, 2018

Posting Closing: March 20, 2018 @4PM

Purpose: The Health and Wellness Specialist will work with male and female government assisted refugees to increase each individual's well-being and mental health, to resolve or mitigate troublesome behaviors, beliefs, compulsions, thoughts, or emotions, and to improve relationships and social functioning.

Duties

1. Provide triage and psychotherapy services to arriving refugees
2. Facilitate opportunities to engage individuals in a supportive manner that will support discussion around stressors, trauma and other issues that may impede healthy functioning.
3. Provide appropriate referrals to Mental Health services in the community, including crisis supports as needed for ongoing support.
4. Works collaboratively with case managers to develop, implement and monitor case plans
5. Conduct workshops and training sessions for staff and clients
6. Completes administrative tasks, maintains effective recording/tracking systems and responds to queries
7. Works in partnership with professionals from other organizations that support clients such as social care, health, police, education, youth serving agencies and early childhood services
8. Evaluate the program on an on-going basis and recommend service delivery changes.
9. Adhere to the policies and procedures of Wesley Urban Ministries.
10. Attend staff meetings and training sessions as required.
11. Other duties as assigned.

Qualifications

1. 5 years relevant, practical experience with target population and B.S.W. or M.A. in Social Work or Psychology
2. Registration in good standing with the respective college.
3. Psychotherapy experience working with newcomer families dealing with trauma, emotional and spiritual issues

4. Strong case management experience with demonstrated knowledge of best practices
5. Strong understanding or experience of working with victims of trauma
6. Advanced computer skills required in the following programs: Microsoft Word, PowerPoint, and Outlook; Adobe; any program database
7. Excellent communication, organization, and coordination skills.
8. Proven ability to demonstrate Wesley Urban Ministries mission, vision, and values.
9. Ability to work in a fast-paced environment and high stress situations.
10. Knowledge of the settlement services and integration process and working knowledge of challenges faced by newcomers to Canada.
11. Extensive knowledge of mental health services in Hamilton
12. Extensive knowledge of community programs, services, and resources.
13. Fluent understanding of one of the priority languages would be an asset: Arabic, Somali, Swahili, Farsi, or Dari. This includes: speaking, reading, writing and listening
14. Flexibility with work hours including evenings and weekends.
15. Valid Driver's License with access to a vehicle would be an asset
16. Non-violent crisis intervention and 1st aid/CPR training is required

Competencies

Customer Service

- 1) Builds constructive relationships characterized by a high level of acceptance, cooperation and mutual respect
- 2) Helps to create and contributes to a work environment that embraces and appreciates diversity
- 3) Values and respects the internal and external customers to the organization.

Accountability

- 1) Takes personal responsibility for the quality and timeliness of their work, and team work
- 2) Believes, respects and adheres to the vision, mission and values of Wesley Urban Ministries

Commitment

- 1) Demonstrates an understanding of Wesley Urban Ministries Mission, Vision and Values through service delivery approach
- 2) Acts with integrity
- 3) Demonstrates a knowledge of the code of ethics of working in social services
- 4) Adapts to changing program requirements, conditions and work responsibilities

Please send resume and cover letter to: hr@wesley.ca

Wesley Urban Ministries is an equal opportunity employer. We encourage applications from all qualified applicants. Only candidates selected for an interview will be contacted. No phone calls please. More information about Wesley can be found on our website at www.wesley.ca. Job applicants requiring

accommodation to participate in the hiring process should contact the Human Resources Department at hr@wesley.ca.