



**Support, every step of the way**

**EXTERNAL JOB POSTING**

**Job Title:** Supervisor/Social Worker  
**Program:** Transitional Beds Program  
**Posting Date:** November 9, 2017  
**Status:** full-time; permanent; Union

**Job Posting #:** 868  
**Effective Date:** ASAP  
**Posting Closing:** November 17, 2017

**Purpose:** Wesley's Transitional Bed program provides 12 secured transitional beds, for individuals with responsive behaviours. This is a new model, responding to the growing crisis of individuals in Hamilton hospitals defined as ALC (Alternate Level of Care), a term used to describe patients that occupy a bed in a hospital but do not require the intensity of resources or services at the hospital. Transitional beds will provide a far superior alternative to waiting in the hospital from a patient care and family perspective.

**Duties:**

Reporting to the Director Specialized Residential Services and the Supervisor/Social Worker of Wesley's Transitional Bed Program will:

1. Oversee all elements of delivery of the Transitional Bed Program, including management of the program staff
2. Ensure that management, administration and evaluation are in line with funders and organizational expectations;
3. Establish and implement procedures for program delivery, ensuring adequate administrative controls, quality and procedural efficiency, assure that procedures and systems are implemented across all sites.
4. Act as the link between hospitals to identify appropriate referrals into transitional bed program
5. Provide individualized case management support for each participant/resident of the program

**Qualifications:**

1. Post-secondary degree in Social Work (BSW) and registered or qualified to with the college of social work.

2. Experience working with seniors with cognitive issues, responsive behaviours, dementia, brain injury, Alzheimer's and a demonstrated ability to understand cognitive behavioural strategies
3. Strong administrative and planning skills.
4. Experience providing client-centered services within a multi-disciplinary team of providers.
5. Excellent communication and documentation skills.
6. Must be willing to work in a job which requires patience and flexibility.
7. Non violent crisis intervention; first aid/CPR; and Food Safe Handler training certification.
8. Must be able to meet travel requirements and participate in 24 hour, 7 days a week service provision requirements of this position.
9. Set and achieved targets and objectives on time and within budget;
10. The ability to handle multiple time sensitive projects;
11. Introduced new creative and innovative methods in your work;
12. Exceptional communication and interpersonal skills
13. Taken a "hands-on" approach working collaboratively within the organization and with the broader community developing and maintaining strategic partnerships.
14. Experience working with a similar population, with the desire to enhance the quality of daily living for participants

## **Competencies**

### **Customer Service**

1. Builds constructive relationships characterized by a high level of acceptance, cooperation and mutual respect
2. Helps to create and contributes to a work environment that embraces and appreciates diversity
3. Values and respects the internal and external customers to the organization

### **Accountability**

1. Takes personal responsibility for the quality and timeliness of their work, and team work
2. Believes, respects and adheres to the vision, mission and values of Wesley Urban Ministries

### **Commitment**

1. Demonstrates an understanding of Wesley Urban Ministries Mission, Vision and Values through service delivery approach
2. Acts with integrity
3. Demonstrates a knowledge of the code of ethics of working in social services
4. Adapts to changing program requirements, conditions and work responsibilities

Interested candidates should send their resumes to: [hr@wesley.ca](mailto:hr@wesley.ca).

Wesley is a diverse and welcoming employer. We encourage applications from all qualified applicants. Only those selected for an interview will be contacted. No phone calls, please. More information about Wesley and our programs can be found at [www.wesley.ca](http://www.wesley.ca).